

# Local and County Council Services

## Services provided by your Local or Unitary Authority:

- Rubbish collection
- Recycling
- Council Tax collections
- Housing, rent collection + Housing Benefit
- Planning applications

## Services provided by your County or Unitary Authority:

- Education
- Transport
- Planning
- Fire and public safety
- Social care
- Libraries
- Waste management
- Trading standards

## Newcastle-under-Lyme Borough Council (Local Council)

[www.newcastle-staffs.gov.uk](http://www.newcastle-staffs.gov.uk)

## Staffordshire Moorlands District Council (Local Council)

[www.staffsmoorlands.gov.uk](http://www.staffsmoorlands.gov.uk)

## Stoke City Council (Unitary Authority)

[www.stoke.gov.uk](http://www.stoke.gov.uk)

## Staffordshire County Council

[www.staffordshire.gov.uk](http://www.staffordshire.gov.uk)

Responsible for services across Staffordshire, (but excluding Stoke-on-Trent)

## Additional links:

Use this space to write down any additional websites we have suggested to you

Issue: \_\_\_\_\_

Link: \_\_\_\_\_

Issue: \_\_\_\_\_

Link: \_\_\_\_\_

Issue: \_\_\_\_\_

Link: \_\_\_\_\_

Find information about your local Citizens Advice Service

[www.snsCab.org.uk](http://www.snsCab.org.uk)

Tel: 0808 278 78 76

Email: [advice@snsCab.org.uk](mailto:advice@snsCab.org.uk)

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# Find the answer on-line!



## List of recommended websites

citizens  
advice

Staffordshire North  
& Stoke-on-Trent

## Citizens Advice

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

Citizens Advice's own website covers:

- Debt and money
- Benefits
- Housing
- Employment
- Consumer
- Family
- Law and courts
- Immigration and Health.

## The following websites may also be helpful

### Age UK

[www.ageuk.org.uk](http://www.ageuk.org.uk)

Advice on issues affecting the over 55's. Very useful for information on selecting and paying for care and care home issues.

### Employment

[www.acas.org.uk](http://www.acas.org.uk)

Advice on all aspects of employment law.

### Legal Advice

[www.lawsociety.org.uk](http://www.lawsociety.org.uk)

Find a reputable and registered solicitor.

### Maternity Action

[www.maternityaction.org.uk](http://www.maternityaction.org.uk)

Maternity Action is a charity committed to ending inequality and improving the health and well-being of pregnant women, partners and young children.

### MoneyHelper

[www.moneyhelper.org.uk](http://www.moneyhelper.org.uk)

Free advice on money, debt and pensions, bringing together 3 government-backed

financial guidance providers: Money Advice Service, The Pensions Advisory Service and Pension Wise

### Newcastle Housing Advice

<https://nhaoptions.co.uk>

Advice on housing options and homelessness in the Newcastle Area.

### Relationship breakdown

[www.advicenow.org.uk](http://www.advicenow.org.uk)

Information on your rights regarding relationship breakdown and access to your children.

### S-o-T Council Housing Solutions

[www.stoke.gov.uk/housingsolutions](http://www.stoke.gov.uk/housingsolutions)

Advice on housing options and homelessness prevention in the Stoke-on-Trent area. Out of hours emergencies phone 01782 234234.

### Shelter

<https://england.shelter.org.uk>

Information, advice and support with housing issues.

### Tax Aid

<http://taxaid.org.uk>

Advice on all issues of tax and self-assessment.

### Turn2Us

[www.turn2us.org.uk](http://www.turn2us.org.uk)

On-line benefit checker or call 0808 802 2000  
On-line grant search to find grants for people in need.

# Government Services

## Your Member of Parliament

You can search for your Member of Parliament on the link below:

[www.parliament.uk](http://www.parliament.uk)

## Central Government

[www.gov.uk](http://www.gov.uk)

Information on:

- How to claim benefits, including links to online claim forms
- Information about visas and passports
- General information about your rights within the UK.

## Find your Local Councillor

### Newcastle Borough Councillors:

<http://moderngov.newcastle-staffs.gov.uk/mgFindMember.aspx>

### Staffordshire Moorlands District Councillors:

<https://democracy.staffsmoorlands.gov.uk/mgFindMember.aspx>

### Staffordshire County Councillors:

<https://www.staffordshire.gov.uk/Your-council-and-democracy/Members/Find-a-county-councillor.aspx>

### Stoke City Councillors:

[www.stoke.gov.uk/councillors/search](http://www.stoke.gov.uk/councillors/search)

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